

**Jack's Country Store**  
**P.O. Box 710**  
**Ocean Park, Washington 98640-0710**  
**Call toll-free: 888-665-4989 Fax: 360-665-4989**  
**Secure online ordering: [www.JacksCountryStore.com](http://www.JacksCountryStore.com)**

**Billing Information**

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Address2: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Shipping Information (if different than billing):**

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Address2: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 E-mail Address: \_\_\_\_\_

**Is this order being shipped as a gift?** If so, please fill in gift recipient's name and address in the shipping information box. If you have a message to be included, please print it below. The recipient will receive a gift notice (without prices).

For Payment, we accept:

\_\_\_\_\_ Certified Money Order (*Sorry, we cannot accept personal checks*)  
 \_\_\_\_\_ Credit Card: American Express, Discover, MasterCard, or VISA

Card #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ exp \_\_\_\_\_ / \_\_\_\_\_ Cardholder's Signature \_\_\_\_\_

Item Number	description	qty.	price each	total price

**Shipping Information:** Goods Total: \_\_\_\_\_  
 Standard FedEx Ground shipping (*continental U.S. only*) Shipping: \_\_\_\_\_  
 Orders below \$250.00 = \$5.00 shipping fee WA. Resident 7.8% Sales Tax\*: \_\_\_\_\_  
 Orders above \$250.00 = FREE SHIPPING **Order Total:** \_\_\_\_\_

*Sales Tax applies to non-food items AND shipping for Washington State Residents only. Please add 7.8% to all non-food items. Shipping cost is taxable.*

**For orders outside the continental U.S. or for carriers / services other than FedEx Ground:**  
 Please send an e-mail to [service@jackscountrystore.com](mailto:service@jackscountrystore.com) or call 888-665-4989 for rates.  
 We will need a list of the items you wish to order with your zip code and the shipping method you desire, to provide you with a quote.

**Customer Service Information:**

**Money Back Guarantee:** We want you to be 100% satisfied with your purchase from us.  
**Prompt Shipping:** We strive to keep all items in stock and ready for immediate shipping.  
 If we are unable to fulfill your order in a timely fashion, we will contact you.  
**When placing orders on our website:** after you submit your order, you will receive an e-mail confirmation that your order has been placed.  
 Once the order has been shipped, you will receive an e-mail confirmation, complete with the tracking number.  
 You can click on the link provided to track your package.  
**When placing orders by telephone:** you will receive an e-mail confirmation, complete with the tracking number once your order has been shipped. You can click on the link provided to track your package.

**Contact Information:**

**Questions/Inquiries/Order Status:** E-mail: [service@jackscountrystore.com](mailto:service@jackscountrystore.com)  
**To place an order by phone:** Toll-free: 888-665-4989  
 Our order desk is open from 7am to 8pm (Pacific) every day. Closed Thanksgiving and Christmas.  
 Fax: (360) 665-4989, you may submit your order 24 hours a day by FAX.

**Policies and Procedures**

Please refer to the Policies and Procedures on the back side of this order form.

***Policies and Procedures:***

We want for you to be entirely satisfied with your purchase from us. Please do not hesitate to let us know if anything is wrong.

**Expedited Shipping and Alternate Carriers:**

You may select an alternate to FedEx Ground shipping. Principal choices include FedEx Express, United Parcel Service, and the United States Postal Service. **These services always cost more.** Quotes are available prior to shipping. The cost of shipping on all orders by any means other than FedEx Ground is borne by the customer. We will bill you only for our actual shipping cost if you select a means other than FedEx Ground.

**International Shipping**

The cost to ship orders outside the continental United States is borne by the customer. We will gladly provide you with quotes and methods available. We will bill you only for our actual shipping cost.

**Sales Tax:**

Washington State residents pay 7.8% sales tax on all non-food items and shipping costs. We do not collect sales tax for residents of any other state.

**Shipping Damage:**

It is our responsibility to pursue any problems with orders that are damaged in transit. Please be sure to inspect your order upon arrival and notify us immediately of any damage. **Claims cannot be accepted after 5 business days.** Also, please be sure to keep all shipping materials for inspection. Replacement orders, if necessary, will be shipped the same method as original order.

**Items lost in transit:**

If your order does not arrive within the time specified by the carrier, any claim for the loss must be filed within three days of the scheduled delivery date. **It is our responsibility to guarantee that your order arrives safely,** but we cannot honor any requests for claims of damage or lost items that are not received in a timely fashion.

**Shipping and Ordering Problems:**

If we make an error, we will take care of it immediately. Missing items must be reported within five days of delivery.

If, within 30 days of purchase, you wish to return an item that is not wanted, you must first obtain a Return Goods Authorization (RGA) from us by calling 360-665-4989 or the request for this authorization may be sent to: [service@jackscountrystore.com](mailto:service@jackscountrystore.com). The request must include: the order number, your first and last name, and the reason you wish to return the merchandise. **Restocking charges apply when these conditions of return are not followed.** All returned goods must be in the original packaging, unused, and in fully saleable condition. Safe return shipping is the customer's responsibility, so be sure to properly pack and insure the merchandise. If the merchandise is returned, and does not meet these requirements, credit will be denied.

**Defective Merchandise:**

Details of the individual manufacturer's policies are listed on our website. Please let us know if you have any questions.

**Privacy:**

We share your concern for privacy. We do not provide any information about our customers to any outside party. It is that simple. Our website has a secure server, which encrypts any sensitive information.

**Packaging:**

We recycle. Not only is it good for the environment, but re-use of packaging materials saves us money, so it saves you money.

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Place  
Postage  
Here



**COUNTRY STORE**  
FOUNDED 1985 • GROCERIES, HARDWARE & GENERAL MERCHANDISE

Attn: Catalog Sales  
Post Office Box 710  
Ocean Park, Washington  
98640-0710

**Rush – Order Enclosed**